

### NANTAHALA OUTDOOR CENTER

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#### Quick Facts for Nantahala Outdoor Center

- Business Inception (start date): 1/1/1972
- Number of Employees: 800
- Estimated Annual Revenue: Approximately \$20 Million
- In What Business Sector Are You Classified: recreation
- Target customer or Consumer: Individuals and families looking for outdoor adventure
- Who Are Your Competitors: Wildwater, Rolling Thunder, Endless
  Rivers



#### Legacy in Adventure & Instruction

Leading and innovating in adventure, instruction and education since 1972.



#### Memorable Outdoor Experiences

Specializing in quality experiences, gear and guidance for all ability levels.



#### **Connecting People & Places**

Connecting people and places through fun, engaging and authentic interactions.

# Work Hard, Play Hard

# WHITEWATER RAFTING

## KAYAKING



## PADDLE SCHOOL

















# Work Hard, Play Hard

- Retail
- Repair and Maintenance
- Human Resources
- Vehicle Maintenance
- Information Technology
- Reservations and Guest Services

- Food and Beverage
- Lodging and Housekeeping
- Accounting
- Sales
- SOLO (Wilderness Medical Training)
- Water Treatment Facilities





## **STEM CONNECTIONS**

- On site wastewater treatment plant
- High speed fiber optic connectivity (Starlink)
- State of the art point of sale and reservation systems
- Industry leading web presence and online store
- Environmentally conscious tourism
- Employees are trained to provide individual equipment recommendations based on guests' needs (footwear and other outdoor gear)
- Zipline physics, river ecology, etc. Many opportunities!

## NOC CORE VALUES

Cultural standards that set the expectations for what our guests can expect from each interaction with our staff.

- 1. Lead by Example
- 2. Service Before Self
- 3. Do the Right Thing
- 4. Work Hard, Play Hard
- 5. Make it Happen





## KAYAKS TO CLASSROOMS

Real world applications and examples of classroom content

- Future employment? Stay local or go global, it's your choice with NOC!
- Making global connections guests and co-workers from around the world
- Work based and experiential learning opportunities
- Case studies and role plays







### PROMOTE

Present to PLC, teams, grade levels, and with faculty.

Inservice PD - Share presentations for use in the classrooms.

Career fairs - Distribute NOC summer employment handout to qualified applicants.

